

POLICIES

TERMS LISTED, BUT NOT LIMITED TO,
THE ITEMS BELOW

- 1) No refunds - if I am sick or unable to give lessons a make-up will be offered in its place - to be used within two weeks.
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- 2) If you or your child is sick, please stay home. A make-up will be issued. Make-ups need to be used within 2 weeks of the date of the missed class and cannot be added to the end of your package. If not made up within 2 weeks, the class will be lost.
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- 3) You **MUST** speak to me prior to paying for lessons or you will **NOT** be scheduled. Payments made without speaking to me prior will not guarantee you a spot. I will hold funds for 1 week and then they will be non-refundable.
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- 4) Lessons need to be paid in full in order for your lessons to begin and your time slot to be secured.
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- 5) Time slots are booked per family, not per child. If you have to remove a child from a lesson, I as the coach and business owner have the right to choose which time slot remains and which goes back up for the waitlisted individuals.
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- 6) **Per** the rules of the community pool - If your child is under 4 years old, they must wear rubber pants or have a double diaper. Meaning they need to have a disposable swim diaper on **IN ADDITION** to their reusable swim diaper **UNDER** their bathing suit.
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- **** If **written** consent is not received and payment is received - your payment will confirm your agreement to the above so lessons can begin ******